

Chapter # 185 **Charter Date** February 23, 2007

The Men's Probus Club of Lindsay Probus Banner Newsletter

EDITION 81 January, 2015



Bruce Taylor



Mike Catling Wayne Brumwell



Secretary





Don Holbrook George McFadden Director, Membership

Richard Graham Director, Programs







Bob Barkwell Director.

Ron Morgan Health and Welfare (705) 324 - 2318 Jr.morgan@sympatico.ca

Gerald Brown Director, Communications Editor, Photographer and Historian (705) 953 - 9794

Health and Welfare Update

Please notify RON MORGAN, Health and Welfare, if you have knowledge of any our members that are experiencing health issues at any time.... (705) 324 - 2318

Next Guest Speaker

TUESDAY, February 10th



Allen Mallory "The Family that Conquered Everest"

Meeting Highlights:

- President Bruce Taylor called the first meeting of 2015 to order; followed by a group singing of "O Canada".
- He questioned the group to see who was interested in attending the luncheon after the meeting at Swiss Chalet Restaurant which is located out on Kent Street West.
- Bruce continued by introducing the morning's guest speakers, Mark Fisher and Sara Beukeboom.
- Mark is the Chief Administrative Officer and Sara is the Deployment Leader, Office of Initiatives Management of the City of the Kawartha Lakes.
- Their presentation outlined a management program called "the Lean Six Sigma Black Belt", that is now being utilized by the City.
- Brief outline of their agenda:
 - o They provided insight on the following topics concerning this Sigma process by displaying charts and slides:
 - **Strategy Map**: it's vision A Community Pursuing Prosperity, Quality of Life and a Healthy Environment;
 - Performance-Based Management Framework: by using these initiatives – strategy, lean six sigma, daily management and knowledgeable management;
 - <u>Participants in Performance Management</u>: voice of the business, process and customer;
 - Lean Six Sigma:
 - Reduction of waste and variation
 - Is **process** focused and customer oriented
 - Team oriented approach
 - Data Driven decision making
 - **Empowers employees**
 - DMAIC: define, measure, analyze, improve and control;

• Daily Management:

- Key Process is Measured and Managed with real time vs reporting afterward
- Holding the Gains
- Visual Display of Current Process versus Targeted Performance
- Daily Management...Sustain the Impact on the Process
- This process was initiated with the goal of finding efficiencies throughout the City's administration and correcting them;
- Process management has changed the culture and way in which the organization operates;
- Six Sigma is a set of techniques and tools for process improvement and seeks to improve the quality of process outputs. It uses a set of quality management methods, including statistical methods, and creates a special infrastructure of people within the organization who are experts in the methods.



Vice President Mike Catling (far right) thanking Mark and Sara for their presentation.

FOR SALE

Probus Club's shirts (\$35) and hats (\$16) always available for sale at our monthly meetings.

Words of Wisdow To Reflect On

There are only two ways to live your life. One is as though nothing is a miracle. The other is as though everything is a miracle."

- Albert Einstein.

"Sometimes people are beautiful.

Not in looks.

Not in what they say.

Just in what they are."

Markus Zusak, I Am the Messenger

"I wanted a perfect ending. Now I've learned, the hard way, that some poems don't rhyme, and some stories don't have a clear beginning, middle, and end. Life is about not knowing, having to change, taking the moment and making the best of it, without knowing what's going to happen next.

— Gilda Radner

Any corrections, comments or additions regarding this banner can be forwarded to the attention of the editor at:

gerald.brown@xplornet.com

- Each Six Sigma project carried out within the organization follows a defined sequence of steps and has qualified value targets, for example: reduce process cycle time, reduce pollution, reduce costs and increase customer satisfaction.
- January 29, 2014 City staff and council have realized more than \$3 million in financial savings, cost avoidance and total productivity gains in the initial round of the project by initiating the two processes labelled the Green and Black Lean Six Sigma projects.
- o In total, nine Green Belt projects have been completed over the past four months resulting in \$159,900 in financial savings, with an additional \$21,880 in productivity savings and \$17,000 in cost avoidance moving forward.
- o Since October 2013, six Black Belt projects have been undertaken with \$2,926,250 in identified savings, for total savings of \$3,125,035 for both Green and Black Belt.
- Sara concluded their presentation by quoting Corporate Services Director Mary
 Anne Dempster, "All staff and council members should be proud of their efforts and
 dedication to making process improvement a success. Our staff are a tremendous
 asset both within our organization and in our community, and these initial results are
 a testament to their commitment to this process".
- Bruce called upon Vice President Mike Catling to come forward and thank Mark and Sara on behalf of the Club members, for their very informative presentation and presented them with an honorarium.
- Following a short break, President Bruce proceeded with the "Club Business" part of the meeting.
- He called upon Ron Morgan, Health and Welfare, to present any health issues regarding our membership at the present:
 - Ron Richards is presently residing in Peterborough and receiving chemo treatments;
 - Ray Smith had a recent operation and is taking rehab at the present time.
- Next Bruce called upon Past President Ted Abbot to come forward and conduct a review/survey concerning the <u>Pros and Cons</u> of the Christmas Party that was held at the Admiral Inn on December 9th. I have attached PDF file (<u>2014 plus delta on Christmas luncheon.pdf</u>) within the newsletter e-mail that contains a listing of the items put forth from the membership.
- Following that, Bruce presented highlights of the Management Committee meeting that was held previously on December 2nd:
 - The annual financial statement was approved and sent out to the membership. He thanked our financial reviews Iwin Brown and Harry Newton for undertaking the task of reviewing our books and preparing their report. He also thanked our Treasurer, Wayne Brumwell, for keeping our Club on the financial straight and narrow.
 - At our meeting of December 2nd, we had 95 members and with the induction of a new member, Bert Blackwood (that will take place later on in the spring because he winters in Florida), we will have a total of "96" members.
 - Since the Annual Meeting held back in October, our Program
 Committee, under the Chairmanship of Richard Graham, has met twice
 and have confirmed speakers for all of 2015.
 - Newmarket Men's Probus Club has contacted us to see if our Club would be interested in a joint trip to the Oshawa War and Automotive Museums sometime in July. Bruce requested a show of hands who would be interested in participating in this tour with them and majority of our members indicated they would like to take part.
- Before adjourning meeting and the members making their way to the Swiss Chalet Restaurant for the luncheon, Bruce presented a little humorous story regarding a young women sunbathing and dining room skylight.

(Glb / January / 2015)